

COVID-related Considerations Ahead of Nationals Registration



Roster changes

- Within 10 days of Nationals, COVID-related exemption requests will be reviewed on a case-by-case basis.
- Requests are to be submitted on the standard roster exemption form and will follow the same fee structure
- All requests must be approved by the PTA and by VC

Team Registration Refund Policy

- Refunds for a team withdrawal will follow the standard withdrawal policy
- If VC cancels an event, teams will receive a full refund minus an administration fee
- Special requests will be reviewed on a case-by-case basis
- Example of non-acceptable special requests:
 - Inability to meet travel requirements, such as federal vaccine requirements to board a domestic flight or inability to meet local requirements
 - Insufficient players on the roster due to positive test results

Pre-sale Event Pass Refund Policy

- If VC cancels an event, individuals will receive a full refund minus an administration fee
- COVID-related exemption requests will be reviewed on a case-by-case basis

Hotels

- Each hotel property has their own cancellation policy and participants will be bound to the policy for the hotel which they had selected. Cancellation policies are available via the hotel preview links.
- If VC cancels an event prior to room payments, all AMP booking fees will be returned

Flight information

Teams are subject to the cancellations policies of the airline when purchasing tickets on their own.

The following is a message from our partner, Absolute Travel Specialists, regarding flight bookings/cancellations for Nationals.

All teams planning to fly to attend a Nationals event are encouraged to wait with booking flights until at least March as there is a good chance that Canadian carriers complete some large scale schedule changes and/or cancel routes in the coming weeks.

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Teams have the following options when booking flights via Absolute to assist with travel uncertainties:

- Flight insurance is available and offers from 80% (no explanation) to 100% (medical) reimbursements for flight cancellations.
- A policy top up is available to cover additional trip fees (accommodations, car rental, etc.) associated with the flight.
- Additional coverage is available to cover fees should a team/family need to quarantine following a positive COVID test.

Teams are welcome to reach out to Absolute to discuss flight options as well as these additional insurance opportunities. Please contact Elayne at epink@absolutetravelspecialists.com or call toll-free 1-866-322-6538 .