

**Volleyball
Canada**

Volleyball Canada: Hotel Booking Guide

EventConnect™

<http://eventconnect.io>

Step #1 - Team Manager receives Hotel Welcome Email → Access to Hotel Portal

Access through Link in Welcome Email

Volleyball Canada Team Managers will be receiving access to the Event Portal via an email message.

The email will be sent to each team contact (as identified at registration), within 24 Hours of their team registering for Nationals.

At the bottom of the email, there will be a “view portal” button.

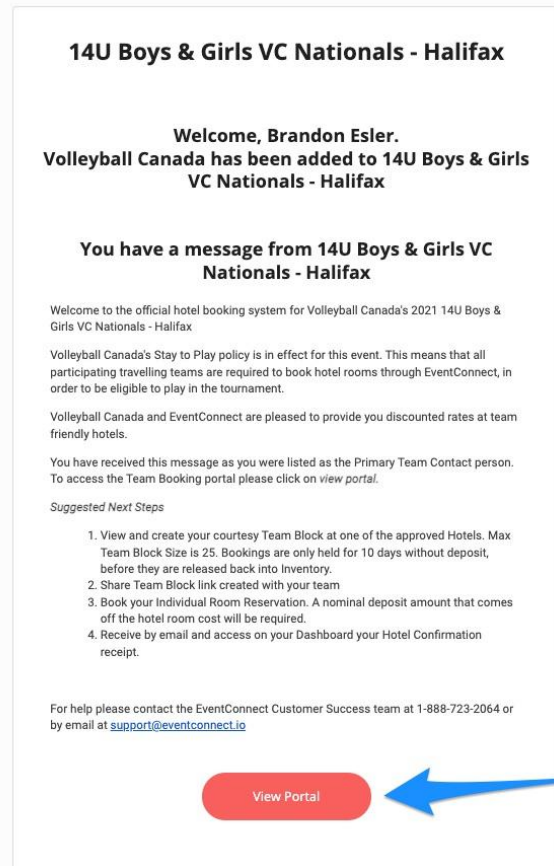
Click this button to gain access to the Hotel Feed and begin your Team Hotel Blocking Process.

Hotel Booking Periods by Event

Halifax 14U Boys & Girls Nationals - February 22nd 2022 at 11:00 AM EST

Richmond 14U Girls Nationals - February 22nd 2022 at 3:00 PM EST

Burnaby 14U Boys Nationals - February 22nd at 3:00 PM EST 2022



Step #2 - Hotel Portal → Shopping for Team Hotels

After receiving your welcome email and clicking on the View Portal button you will be directed to the EventConnect Hotel Portal.

Here you will be able to shop all available Event Hotels with the ability to view the price, amenities offered, pictures of the hotel and additional hotel information.

This page will allow you to set up a **courtesy block of rooms** for your team and/or instantly reserve the rooms for your team.

14U Girls VC National Championships Accommodations - Abbotsford, BC
May 07 - May 10 2020 • Abbotsford, BC

Showing results for "all hotels"

Trade

All-Star Event Hotels

Sandman Hotel Abbotsford Airport
Event rate: \$179 avg.
40 rooms left
Select your room

Best Western Plus Regency Inn & Conference Centre
Event rate: \$205 avg.
50 rooms left
Select your room

This symbol highlights your most popular host hotel.


Click "Select Your Room" to open a detailed view of the hotel's inventory.

Step #3 - Login / Create Account to confirm team block

When you click on **Hold Group Rooms**, you will be prompted to log-in to your EventConnect account.

If you **do not** have an account, put in the email you would like to use for your account and you will be prompted to create one.


Once you have created an account, use the booking link and you will return to the hotel feed now logged in as a user.



Future Inns Halifax
★★★
30 Fairfax Dr
Halifax, NS, Canada B3S 1P1
0.8 km - ~3 mins

- ✓ Restaurant
- ✓ Breakfast available (surcharge)
- ✓ Complimentary Wi-Fi
- ✓ Free Parking
- ✓ No Pool

Room listing | Hotel details



Traditional Room, 2 Queen Beds
44 rooms left
Cancel until Sun May 08, 2022


Average Nightly Rate
\$145
Inc. service fees

Book Now

Hold Group Rooms


Rate Breakdown | Booking Policies


Let's start with your email address



Unlock

or

 Continue with Facebook

 Continue with Twitter

Looks like you're new here! Before registering, create your account.

Creating an account allows you to access important event details and easily register for future events.

First Name

Last Name

Phone Number
CA (+1)

Street 1 *

Street 2

City *

Country *

State/Province *

Zip / Postal Code *

Password

One lowercase letter One number
One uppercase letter At least six characters

Unlock

Step #4 - Hotel Portal → Blocking Team Hotel

Once a hotel has been selected, you will have the ability to set up a **Courtesy Block** on a set of rooms.

This **Courtesy Block** will allow you to hold rooms for **10 days** without any money being paid.

Once the block is activated, Team Managers will need to send the booking link to all team members for the reservation to be completed.

Depending on the Hotel, you will have the ability to book & block different rooms types based on your team's unique needs.

Note: All teams are limited to holding a maximum of 12 rooms per team.

2 night minimum

Best Western Plus Regency Inn & Conference Centre

32110 Marshall Road
Abbotsford, BC, Canada V2T 1A1

6.5 km - ~10 mins

- ✓ Indoor pool
- ✓ Free WiFi
- ✓ Free self parking
- ✓ Hot Buffet Breakfast Included

Room listing | Hotel details

Standard Room, 2 Queen Beds, Non Smoking, Refrigerator & Microwave

40 rooms left

Average Nightly Rate **\$205**

Inc. service fees

Book Now

Hold Group Rooms

Rate Breakdown | Booking Policies

Queen Bed w/ Sofabed (Kitchenette)

Only 10 rooms left

Average Nightly Rate **\$205**

Inc. service fees

Book Now

Hold Group Rooms

Rate Breakdown | Booking Policies

Click "Hold Group Rooms" to create a room block hold.

Click "Book Now" to book rooms right away.

Step #5 - Customizing Team Hotel Block

Once you have decided on your desired team hotel you have the ability to select and hold the number of required rooms that you will need to house your team.

This service is offered free of charge.

If the hotel does not have enough inventory allocated for your block, an instant request will be sent to the hotel to procure the required rooms.

The screenshot shows the 'Mississippi Thunder Kings' booking page. It includes a progress bar at the top with steps: 1. Room, Date, Request (active), 2. Your Reservation, 3. Contact Info, and 4. Payment. The main text states: 'You've chosen to hold. Standard Room, 2 Queen Beds, Non Smoking, Refrigerator & Microwave. Enter the number of rooms per night you'd like to hold for your team.' Below this are date and room selection buttons for Wed, May 6; Thu, May 7; Fri, May 8; Sat, May 9; and Sun, May 10. Each button has a dropdown menu showing '0 Rooms'. A green circle highlights the '10 Rooms' option in the 'Thu, May 7' dropdown. Below the date buttons is a 'Customize Your Block Name' section with a text input field containing 'Mississippi Thunder Kings's block' and an 'Assign Block/Request to user?' checkbox. A 'Next' button is at the bottom left. On the right side, there is a 'Nice Save!' banner indicating 'Event Rate Saved You \$64!'. Below this is a hotel photo and details for 'Best Western Plus Regency Inn & Conference Centre', including a '24% OFF' discount and a table of rates: 'Thu, May 7 (10 rooms) \$205 per night', 'Fri, May 8 (10 rooms) \$205 per night', and 'Sat, May 9 (10 rooms) \$205 per night'. A green circle highlights the 'Event Rate \$205/night (avg.)' text. At the bottom right, a note states: '* Rates are subject to change based on the hotel's approval of any nights that have to be requested.'

Mississippi Thunder Kings

1. Room, Date, Request 2. Your Reservation 3. Contact Info 4. Payment

You've chosen to hold.
Standard Room, 2 Queen Beds, Non Smoking, Refrigerator & Microwave
Enter the number of rooms per night you'd like to hold for your team.

Wed, May 6
0 Rooms

Thu, May 7
10 Rooms

Fri, May 8
10 Rooms

Sat, May 9
10 Rooms

Sun, May 10
0 Rooms

Customize Your Block Name
Mississippi Thunder Kings's block

☐ Assign Block/Request to user?

Next

Nice Save!
Event Rate Saved You \$64!

6.5 km from venue
Best Western Plus Regency Inn & Conference Centre

24% OFF
Standard Room, 2 Queen Beds, Non Smoking, Refrigerator & Microwave
Event Rate \$205/night (avg.)
Inclusive of service fees

Thu, May 7 (10 rooms)	\$205 per night
Fri, May 8 (10 rooms)	\$205 per night
Sat, May 9 (10 rooms)	\$205 per night

* Rates are subject to change based on the hotel's approval of any nights that have to be requested.

Select **how many rooms** you will need for your team on each day.

See a breakdown of your block per night.

Step #6 - Confirming Block Details

After clicking the “Next” button you will have instantly made a courtesy block. Courtesy blocks will be on a **10 day hold** . Any rooms not reserved by the end of that period will be released back into general inventory.

Once a courtesy block has been made, Team Managers can either:

- A) Share the booking link with all team members (*found under share with team*) to enable players to reserve their own rooms
- B) Book all rooms for the team by selecting the “Book Now” button

Mississippi Thunder Kings

1. Room Hold Request > 2. Your Reservation > 3. Contact Info > 4. Payment

Return to dashboard

Mississippi Thunder Kings's block

The following rooms have been instantly blocked.
This includes any nights previously blocked for this room.

Room Type	Dates	Rooms
Standard Room, 2 Queen Beds, Non Smoking, Refrigerator & Microwave	THU, MAY 7 - FRI, MAY 8 - SAT, MAY 9	10 ROOMS

Block expires: 09:07:10:11

Share with team

Book Now

Release Block

Nice Save!
Event Rate Saved You \$64!

6.5 km from venue

Best Western Plus Regency Inn & Conference Centre

24% OFF
Standard Room, 2 Queen Beds, Non Smoking, Refrigerator & Microwave

Event Rate \$205/night (avg.)
Inclusive of service fees

Room Type	Rate
Thu, May 7 (10 rooms)	\$205 per night
Fri, May 8 (10 rooms)	\$205 per night
Sat, May 9 (10 rooms)	\$205 per night

* Rates are subject to change based on the hotel's approval of any nights that have to be requested.

Direct link to share the block with your team.

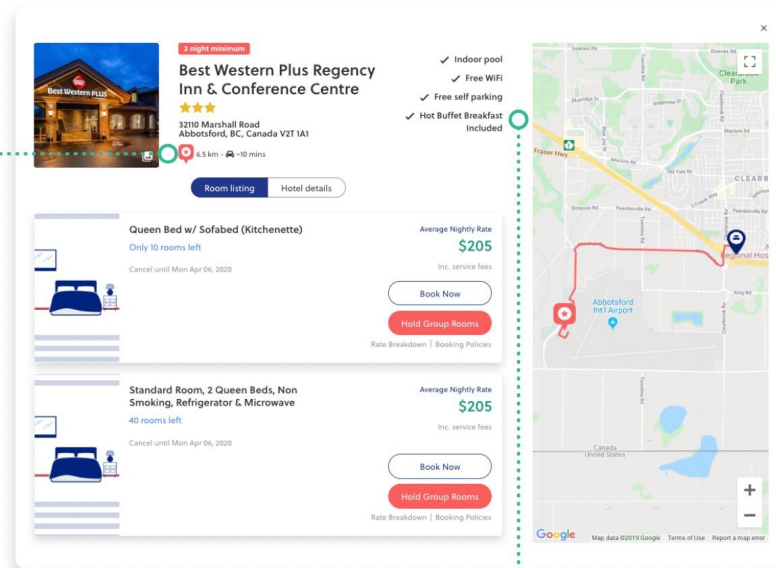
Block timer indicates how long until block expires and inventory is returned to hotel.

Team Manager/ Team Participant Booking Process

Step #6 → Booking Rooms

This process can be done from either the Team Manager page or from Team Members accessing the Group Block via the booking link sent to them.

Here you will “Select Your Room” on the hotel that is blocked for your team. A card with the “Book Now” button will appear which will allow the user to begin the reservation process.



Distance from this hotel to your event venue.

The amenities offered by this hotel to their guests.

Step #7 → Booking Rooms - Reservation Details

Here you will enter and customize the details of your stay. The following items will be customized:

- Number of rooms you will need for your stay
- Check-in & Check -out dates
- Number of Adults
- Number of Children
- Special Requests which include hotel reward points

1. Your Reservation > 2. Contact Info > 3. Payment

Your Reservation: Queen Bed w/ Sofabed (Kitchenette)

Number of Rooms
1

Check-in: 2020-05-07 Check-out: 2020-05-10 Adults (18+): 1 Children (0 - 17): 0

Special Requests
Room requests, or collect points by entering your hotel rewards card number.

Next

Nice Save!
Event Rate Saved You \$192!

6.5 km from venue
Best Western Plus Regency Inn & Conference Centre

24% OFF
Queen Bed w/ Sofabed (Kitchenette)
Event Rate \$205/night (avg.)
Inclusive of service fees

Thu, May 7 (1 night)	\$205.00
Fri, May 8 (1 night)	\$205.00
Sat, May 9 (1 night)	\$205.00
GST	\$0.90
Subtotal	\$615.90
Due Today	\$18.90
Balance Due at Hotel (plus applicable tax)	\$597.00 \$799.00/night

Cancellations can be made until Mon Apr 06, 2020. Reservation service fees, which are due today, are non-refundable.

The small deposit needed to hold your rooms until check-in.

The amount you saved by booking with EventConnect.

Step #8 → Reservation Confirmation & Service Fee

To confirm a reservation in the system, users are required to pay a small service fee. This is a non-refundable service fee that is taken off the total amount that is owed to the property. The remainder of the balance will be paid at the time of check-in.

Special Note Regarding Service Fees

In 2020, when Volleyball Canada events were cancelled, the non-refundable Service Fee was not returned. Going forward, anyone who booking in 2020 and re-books for an event in 2022 will receive a full refund of their previous Service Fee. This will be automatically done when a user reserves a room with EventConnect for a 2022 Volleyball Canada event.

Going forward, if a Volleyball Canada event is affected by factors falling under the Force Majeure, like COVID-19, service fees will be refunded.

If you have re-booked with a different email address then last year and want to ensure you receive your refund, please contact EventConnect at 1-888-723-2064 or support@eventconnect.io

1. Your Reservation > 2. Contact Info > 3. Payment

Credit Card Information

Card Owner First Name * Card Owner Last Name *

Street 1 * Street 2

City * Country * State/Province * Zip / Postal Code *

Amount to Reserve Room Now: **\$18.90**

Credit Card Number *

Month * Year * CVC *

☐ I agree to the hotel cancellation policy / terms and conditions
☐ I agree to the booking policy

SECURE RESERVATION & FINALIZE ROOM HOLDS

* Credit Card pre authorizations are accepted with this reservation 30 day(s) prior to arrival. Your reservation is fully cancellable up to the date specified in the Hotel Cancellation Policy. Reservation service fees, which are due today, are non-refundable. No price increases are permitted after the customer has paid the service fees. Rates are displayed in the currency local to the hotel.

Nice Save!
Event Rate Saved You \$192!

4.6 km from venue
Best Western Plus Regency Inn & Conference Centre

24% OFF
Queen Bed w/ Sofabed (Kitchenette)
Event Rate \$205/night (avg.)
Inclusive of service fees

Thu, May 7 (1 night)	\$205.00
Fri, May 8 (1 night)	\$205.00
Sat, May 9 (1 night)	\$205.00
GST	\$0.90
Subtotal	\$615.90
Due Today	\$18.90
Balance Due at Hotel	\$597.00
<small>(plus applicable tax)</small>	<small>\$198.00 (avg.)</small>

Cancellations can be made until Mon Apr 06, 2020.
Reservation service fees, which are due today, are non-refundable.

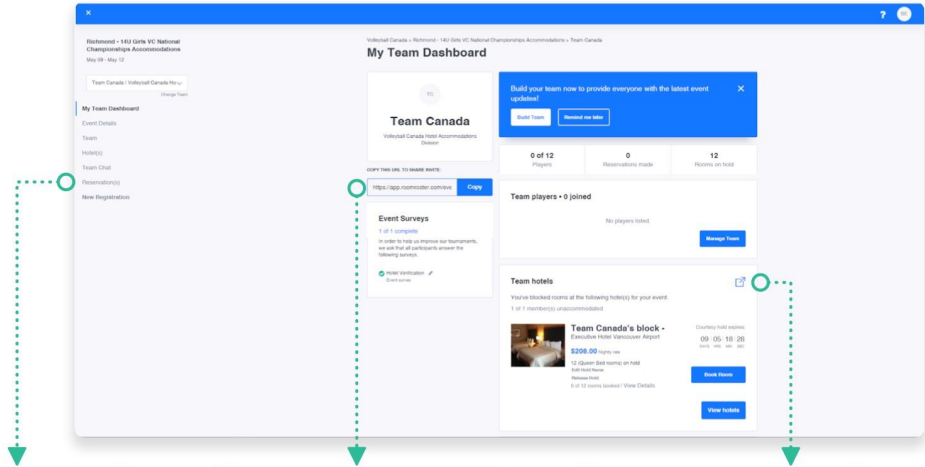
You must review and agree to the details of your cancellation policy and booking policy before confirmation.

Amount due to hold rooms.

Step #9 → Team Manager Dashboard

The EventConnect platform is a self serving platform that will allow Team Managers to:

- A) Share the hotel feed with team members
- B) Review Reservation/ Team Rooming List



Click "Reservations" to view the team members who have reserved accommodations.

Invite your team members to ensure everyone is connected through the EventConnect platform.

Use this link to quickly share your Team Hotel Block to team members.

EventConnect Customer Success

EventConnect is a proud partner of Volleyball Canada National events and we look forward to working with you and your teams to ensure a streamlined and memorable event lodging experience.

For additional support please contact:

Team Relations Department	Hotel Support Team
<i>Contact Information</i> Ph: 1-888-723-2064 E: teamsupport@eventconnect.io	<i>Contact Information</i> Ph: 1-888-723-2064 E: support@eventconnect.io
<i>Areas of Focus</i> <ul style="list-style-type: none">• Team Manager and Travel Coordinator Support• Hotel Questions and Additional Information• Team Block Activation• Software Support	<i>Areas of Focus</i> <ul style="list-style-type: none">• Individual Guest Reservation Support• Editing a Reservation• Hotel Questions and Additional Information• General Inquiries